



To lead, give value and help

The HAPTC Year

How HAPTC served our members during 1st April 2023 to 31st March 2024

Lots of information on our website!

www.haptc.org.uk

If you'd like to see the members' only restricted areas, please ask the HAPTC office to allocate you a personal password. For support to get the most out of the website, call the office.

Events and courses

A range of topics offered virtually this year as webinars plus "e-learning" and "on demand" which can be accessed at the learner's convenience.

Enquiries and Support

We received 411 enquiries from our member councils; over 83% being answered by the next day. The HAPTC office answered 374 of which 172 were answered the same day, 160 the next day and 31 the day after, making a total of 363 enquiries answered within 2 days. 2 were sent to NALC and the remaining 35 responses needed the additional specialist assistance of our expert consultants, see below.

Associates and partnership working

To ensure that areas requiring specialist expertise are also covered, we work with:

Breakthrough Communications	Data Protection/Freedom of Information
Clive Payne	HR/staffing
Hoey Ainscough Associates	Code of Conduct/Standards
James Parker	Neighbourhood Planning
NALC	Legal
Nikki Bugden	Internal Audit/AGAR
Scribe	Accounting support
Steve Parkinson Partnership	Finance and audit
Wellers Hedleys	Solicitors
Hertfordshire County Council	
New this year: Parish Online	Mapping & website services

HAPTC Advice Notes and Bulletin Articles

Our regular e-bulletin keeps councils completely up-to-date with latest information, advice, guidelines and legislation plus grants, funding, offers and discounts available.

Staff vacancies are advertised here and on our website, [job vacancies](#), free of charge to members. "Member sharing" – enables member councils to ask others about their experiences for advice, recommendations, guidance, suppliers and service providers, information and to offer examples of their own policies, what they have been up to, events and activities in their local areas and with their communities.

Training

Our monthly training and events newsletter (always available on our website) outlines the wide variety of topics available.

Membership

[Current members list](#)

There are currently 107 Parish, Town and Community Councils and Parish Meetings in membership from the following District/Boroughs:

Dacorum 15, East Herts 38, Hertsmere 4, North Herts 28, Three Rivers 6, St Albans 9, Welwyn Hatfield 7

The Management Team

Chairman	Cllr Bill Pryce, St Stephen Parish Council
Vice-Chairman	Cllr Michael Harrison, Royston Town Council
County Officer	Carina Helmn,
Council Development Officer	Sue Campbell.

[Full list Executive Committee Members](#)

Annual Accounts

The signed-off accounts are available on the website under "Documents"

[Balance Sheet 23-24 Examined](#)