



Hertfordshire Association of Parish and Town Councils

*To lead, give value and help*

## **The HAPTC Year**

*How HAPTC served our members during 1<sup>st</sup> April 2025 to 31<sup>st</sup> March 2026*

### **Lots of information on our website!**

[www.haptc.org.uk](http://www.haptc.org.uk)

If you'd like to see the members' only restricted areas, please ask the HAPTC office to allocate you a personal password. For support to get the most out of the website, call the office.

### **Events and courses**

A range of topics offered virtually this year as webinars plus "e-learning" and "on demand" which can be accessed at the learner's convenience.

### **Enquiries and Support**

We received 296 enquiries from our member councils; over 80% being answered by the next day.

The HAPTC office answered 268 of which 128 were answered the same day, 110 the next day and 16 the day after, making a total of 254 enquiries answered within 2 days.

7 were sent to NALC and the remaining 21 responses needed the additional specialist assistance of our expert consultants, see below.

### **Associates and partnership working**

To ensure that areas requiring specialist expertise are also covered, we work with:

Breakthrough Communications

Clive Payne

Hoey Ainscough Associates

James Parker

NALC

Nikki Bugden

Parish Online

Scribe

Steve Parkinson Partnership

Wellers Hedleys

Hertfordshire County Council

Data Protection/Freedom of Information

HR/staffing

Code of Conduct/Standards

Neighbourhood Planning

Legal

Internal Audit/AGAR

Mapping & websites (*discounted for members*)

Accounting support

Finance and audit

Solicitors

### **New this year:**

- Finance Fest for Clerks and Finance Officers
- Monitoring Local Government Reorganisation, representing and informing our member councils

### **HAPTC Advice Notes and Bulletin Articles**

Our regular e-bulletin keeps councils completely up-to-date with latest information, advice, guidelines and legislation plus grants, funding, offers and discounts available.

Staff vacancies are advertised here and on our website, [job vacancies](#), free of charge to members.

“Member sharing” – enables member councils to ask others about their experiences for advice, recommendations, guidance, suppliers and service providers, information and to offer examples of their own policies, what they have been up to, events and activities in their local areas and with their communities.

### **Training**

Our monthly training and events newsletter (always available on our website) outlines the wide variety of topics available.

### **Membership**

[Current members list](#)

There are currently 106 Parish, Town and Community Councils and Parish Meetings in membership from the following District/Boroughs:

Dacorum 14, East Herts 39, Hertsmere 4, North Herts 27, Three Rivers 6, St Albans 9, Welwyn Hatfield 7

### **The Management Team**

Chairman	Cllr Rob McCarthy, Aldbury Parish Council
Vice-Chairman	Cllr Alex Daar, Hertford Town Council
County Officer	Carina Helmn until 31st March 2026
CEO	Nikki Bugden, started 1 <sup>st</sup> March 2026
Council Development Officer	Sue Campbell.

[Full list Executive Committee Members](#)

### **Annual Accounts**

The signed-off accounts are available on the website under “Documents”

[Balance-Sheet 2526 EXAMINED](#)